

Islip Dental Associates, P.C.

ROBERT A. BOTTNER, DDS

May 21, 2020

To Our Dental Family,

I hope this e-mail finds you all safe and healthy. I would like to once again update you on our status for re-opening. The situation is still very fluid but Long Island is making progress.

As per NYS mandate, no dentist can treat non-emergencies before May 28th, and that date is set for areas that are already in phase 1 of opening. Since we have not been able to meet 2 of the 7 NYS criteria, I foresee that date for us being a bit longer. We will keep you posted.

As stated in my last e-mail, we are doing everything we can to make the necessary changes to keep you and your family safe, while maintaining the comfort and quality of dental care you have come to rely on here at Islip Dental Associates. Since we have always followed CDC, OSHA, and ADA guidelines on asepsis, it was not difficult to just adjust some of our protocols that we have always followed so well in the past. You will be hearing more about this when we are closer to opening, but please do not hesitate to call us at (631) 581-2038 if you have any questions.

The biggest challenge I foresee is in the scheduling of patients, while keeping in the philosophy of social distancing. More time will be necessary in between procedures in order to turn a room over for the next patient. Because of this, all of us will need to be as timely as possible. There will be little or no side-scheduling of patients in order to prevent "running" from one room to another. If you feel something "brewing" please do not wait until the last minute. We may not be able to see you the very same day. We also request more than ever that our patients arrive 5 minutes before their scheduled appointment so that we can stay on the timely pace you have come to expect. For the safety of all our patients and staff, and to adhere to a schedule based on social distancing, we may require you to reschedule if you are late.

Lastly, our practice philosophy is one built on education and prevention. By the time we are back to work, we would have cancelled 10 weeks of hygiene appointments, which means many of you will be long overdue. For those of you who will be due this summer, this will undoubtedly affect you if you do not already have an appointment scheduled. Also, if you need to cancel a scheduled appointment, it may be difficult to timely reschedule due to the backlog. Please keep this in mind.

I am confident that we will continue to serve you in the same comfortable and safe manner that you have come to expect for the last 25 years. We are looking forward to seeing all of you soon!

Sincerely,

Dr. Bob

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